



National Incident Data Repository Safety Brief

Manitoba Data

from community pharmacies

Reporting period: October 1, 2023 – March 31, 2024

1,011 reports received

Types of Incidents (including near misses) (Top 5)*

Incorrect dose/frequency	247
Incorrect drug	181
Incorrect strength/concentration	140
Incorrect patient	96
Incorrect quantity	84

*The error type "other" was reported in 86 incidents

Levels of Harm

No error (e.g., near miss)	249
No harm	693
Mild harm	66
Moderate harm	3
Severe harm	0
Death	0

National Learning

Manitoba community pharmacies contribute to national learning and safety initiatives that incorporate learning from reported medication incidents and suggest system safeguards to prevent patient harm.

In Manitoba, the error type "incorrect patient" was reported in approximately 9.5% of incidents. These incidents included high-alert medications such as opioids, insulins, and anticoagulants.

These errors are preventable. The following are tips to improve patient safety:

SAFETY TIP: Regularly check that workspaces where medications are prepared are standardized, structured, orderly, and free of clutter.

SAFETY TIP: Request a second unique identifier (e.g., date of birth or address) from patients at prescription receipt and pickup, even for those individuals who are familiar to the pharmacy team.

SAFETY TIP: At pickup, open the bag containing the prescriptions and review the medications with the patient, ensuring that each prescription label bears the intended patient's name.



A key component of ISMP Canada data analysis is a review of the incident descriptions. The efforts by reporters to provide information that helps identify emerging issues and shared learning opportunities is gratefully acknowledged.

Additional safety recommendations can be found in ISMP Canada Safety Bulletins: <https://ismpcanada.ca/safety-bulletins/>

REPORT ✓ **LEARN** ✓ **ACT** ✓

More than 8,700 reports of medication incidents have been submitted to the National Incident Data Repository for Community Pharmacies (NIDR) from Manitoba since 2017.

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