



National Incident Data Repository Safety Brief

Manitoba Data

2,050 reports received from community pharmacies:
April 1, 2017 to September 30, 2021

Reports Received	Total
Up to May 31, 2021 ¹	1,101
June 1, 2021 to September 30, 2021	949

Types of Incidents (including near misses) (Top 5)	Total
Incorrect dose/frequency	294
Incorrect drug	293
Incorrect quantity	191
Incorrect strength/concentration	151
Incorrect patient	109

Levels of Harm	Total
No Error (e.g., near miss)	1,511
No Harm (medication dispensed)	483
Mild Harm	49
Moderate Harm	7
Severe Harm	0
Death	0

¹ Reporting prior to the Safety IQ June 1, 2021 requirement.

National Learning

Manitoba Community Pharmacies contribute to national learning and safety initiatives. Learn how efforts to address the high workload and multifaceted nature of patient care in community pharmacies may lead to prescription processing practices that can put patient safety at risk in ISMP Canada's Safety Bulletin: [Balancing Safety and Efficiency in Community Pharmacy](#).



TIP: Safe practice is to create a new entry for all new prescriptions and limit the copy function to new prescriptions that are unchanged from the previous prescription in the patient's profile.



TIP: Request a minimum of 2 patient identifiers at prescription pickup. Preferred identifiers, in addition to the patient's name, include the person's address and date of birth.



TIP: At pickup, open the bag containing the prescriptions and review the medications with the patient, ensuring that each prescription label bears the intended patient's name.

REPORT ✓ LEARN ✓ ACT ✓

More than 250,000 reports of medication incidents have been submitted to the National Incident Data Repository for Community Pharmacies (NIDR) since 2008.