



# National Incident Data Repository Safety Brief

## Manitoba Data

from community pharmacies

Reporting period: April 1, 2025 – September 30, 2025

1,382 reports received

### Stages of the medication-use process in which incidents were reported to occur

Prescription preparation/dispensing	962
Prescription order entry	605
Prescribing	122
Administration	47
Monitoring/follow-up	32

"Not applicable" was reported in 150 incidents

### Types of incidents (including near misses) (Top 5)

Incorrect dose/frequency	303
Incorrect drug	253
Incorrect strength/concentration	181
Incorrect patient	145
Incorrect quantity	129

The error type "Other" was reported in 193 incidents

### Reported levels of harm

Near miss (e.g., no error)	377
No harm	907
<b>Mild harm</b>	<b>85</b>
<b>Moderate harm</b>	<b>12</b>
<b>Severe harm</b>	<b>1</b>
Death	0

## National Learning

Manitoba community pharmacies contribute to national learning and improvement initiatives to advance patient safety. Reporting of medication incidents, including near misses, reflects a growing culture of safety in Canada.

A selected focus for this safety brief is incidents where "**patient education problem**" was a potential contributing factor. In Manitoba, within this subset (n=58), 22% reported **mild, moderate, or severe harm**.



The following tips can optimize patient engagement at prescription intake (for information gathering) and at prescription pickup (for information sharing):

#### SAFETY TIPS:

- Incorporate a pharmacist at prescription intake to facilitate clinical verification, including an earlier double check with the patient (e.g., to confirm the medication, dose, indication, and directions for use).
- Use a patient-centred approach when counselling for new *and refilled* prescriptions; requirements are outlined in [Practice Direction Patient Counselling](#).
- At pickup, show the patient/caregiver the prescription vial contents and label to confirm their understanding of the medication and as a final check for accuracy.

A key component of ISMP Canada data analysis is a review of the incident descriptions. The efforts by reporters to provide information that helps identify emerging issues and shared learning opportunities are gratefully acknowledged.

Additional safety recommendations can be found in ISMP Canada Safety Bulletins: <https://ismpcanada.ca/safety-bulletins/>

**REPORT** ✓ **LEARN** ✓ **ACT** ✓

More than 12,800 reports of medication incidents have been submitted to the National Incident Data Repository for Community Pharmacies (NIDR) from Manitoba since 2017.

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Safety.  
Improvement.  
Quality.

National Incident  
Data Repository



Référentiel de données  
nationales sur les incidents

CMIRPS  
Canadian Medication Incident  
Reporting and Prevention System



SCDPIM  
Système canadien de déclaration et de  
prévention des incidents médicamenteux