



# National Incident Data Repository

## Safety Brief

### Manitoba Data

**1,967 incidents submitted**  
from Manitoba Community Pharmacies:  
April 1, 2017 to August 31, 2021

Incidents received by month	Total
Up to May 31, 2021 <sup>1</sup>	1,101
June 2021 <sup>2</sup>	25
July 2021 <sup>1,3</sup>	772
August 2021	69

Types of Incidents (Top 5)	Total
Incorrect dose/frequency	290
Incorrect drug	287
Incorrect quantity	183
Incorrect strength/concentration	146
Incorrect patient	103

Levels of Harm	Total
No Error (e.g., Near Miss)	1,461
No Harm (Medication Dispensed)	452
Mild Harm	49
Moderate Harm	5
Severe Harm	0
Death	0

<sup>1</sup> Reporting prior to the Safety IQ June 1, 2021 requirement.

<sup>2</sup> Only reports closed by the pharmacy are submitted to the NIDR.

<sup>3</sup> One reporting platform provider began data submission July 1.

### National Learning

Manitoba Community Pharmacies contribute to national learning and safety initiatives. Learn how efforts to address the high workload and multifaceted nature of patient care in community pharmacies may lead to prescription processing practices that can put patient safety at risk in ISMP Canada's Safety Bulletin: [Balancing Safety and Efficiency in Community Pharmacy](#).



**TIP:** Safe practice is to create a new entry for all new prescriptions and limit the copy function to new prescriptions that are unchanged from the previous prescription in the patient's profile.



**TIP:** Request a minimum of 2 patient identifiers at prescription pickup. Preferred identifiers, in addition to the patient's name, include the person's address and date of birth.



**TIP:** At pickup, open the bag containing the prescriptions and review the medications with the patient, ensuring that each prescription label bears the intended patient's name.

**REPORT ✓ LEARN ✓ ACT ✓**

More than 250,000 reports of medication incidents have been submitted to the National Incident Data Repository for Community Pharmacies (NIDR) since 2008.

