



# National Incident Data Repository Safety Brief

## Prince Edward Island Data

from community pharmacies

Reporting period: April 1, 2025 – September 30, 2025

554 reports received

### Stages of the medication-use process in which incidents were reported to occur

Prescription order entry	478
Prescription preparation/dispensing	114
Prescribing	17
Administration	6
Monitoring/follow-up	3

"Not applicable" was reported in 11 incidents

### Types of incidents (including near misses) (Top 5)

Incorrect quantity	185
Incorrect dose/frequency	153
Incorrect prescriber	57
Incorrect drug	38
Incorrect strength/concentration	27

### Reported levels of harm

Near miss (e.g., no error)	438
No harm	103
<b>Mild harm</b>	<b>13</b>
Moderate harm	0
Severe harm	0
Death	0

## National Learning

Prince Edward Island community pharmacies contribute to national learning and improvement initiatives to advance patient safety. Reporting of medication incidents, including near misses, reflects a growing culture of safety in Canada.

A selected focus for this safety brief is incidents where "**patient education problem**" was a potential contributing factor. In Prince Edward Island, within this subset of reports (n=6), 17% reported **mild harm**.



The following tips can optimize patient engagement at prescription intake (for information gathering) and at prescription pickup (for information sharing):

#### SAFETY TIPS:

- Incorporate a pharmacist at prescription intake to facilitate clinical verification, including an earlier double check with the patient (e.g., to confirm the medication, dose, indication, and directions for use).
- Use a patient-centred approach to counselling (e.g., incorporating open-ended questions) for new *and refilled* prescriptions.
- At pickup, show the patient/caregiver the prescription vial contents and label to confirm their understanding of the medication and as a final check for accuracy.

A key component of ISMP Canada data analysis is a review of the incident descriptions. The efforts by reporters to provide information that helps identify emerging issues and shared learning opportunities are gratefully acknowledged.

Additional safety recommendations can be found in ISMP Canada Safety Bulletins: <https://ismpcanada.ca/safety-bulletins/>

**REPORT** ✓ **LEARN** ✓ **ACT** ✓

More than 2,700 reports of medication incidents have been submitted to the National Incident Data Repository for Community Pharmacies (NIDR) from Prince Edward Island since 2012.

Funding support provided by Health Canada. The views expressed herein do not necessarily represent the views of Health Canada. © 2025 ISMP Canada