Ontario Safe Medication Management in Long-Term Care Framework
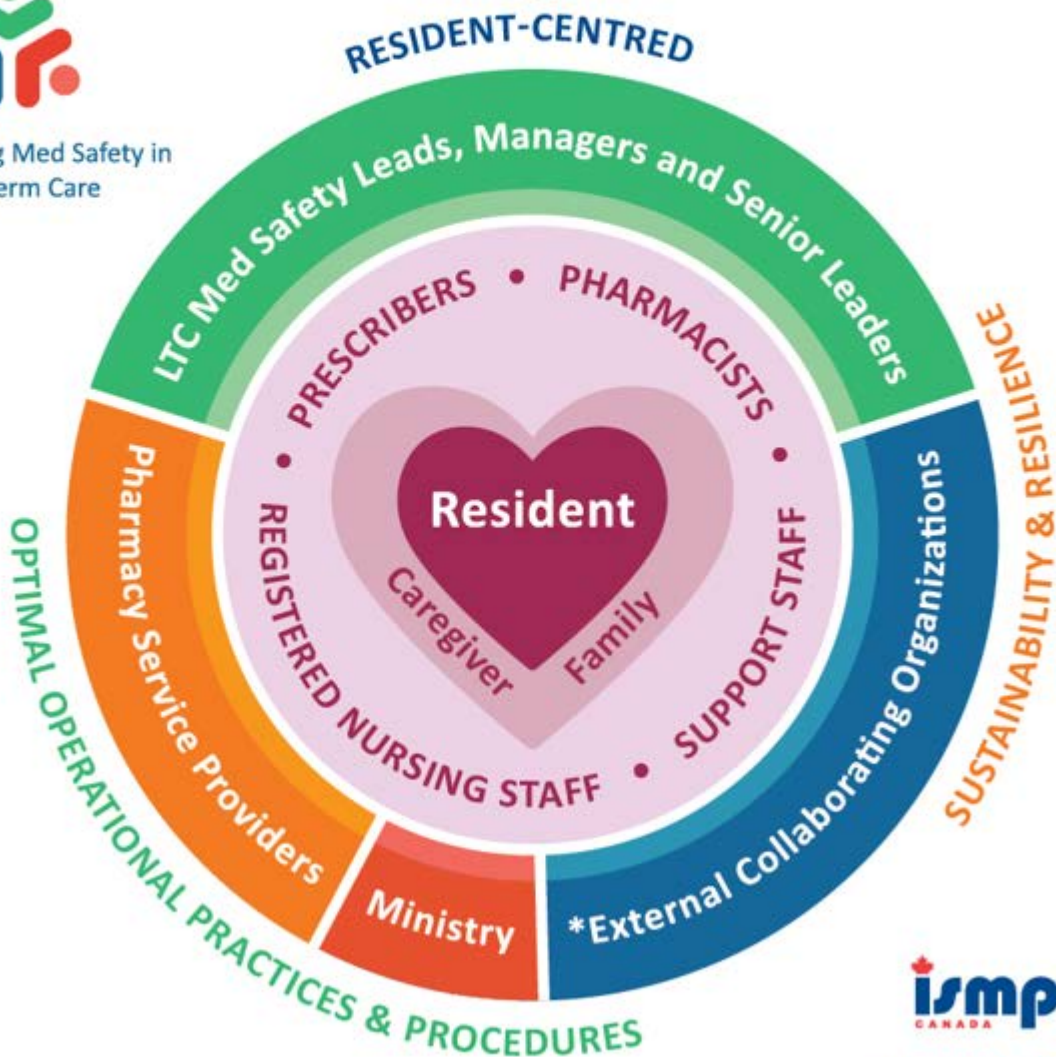

Strengthening Med Safety in Long-Term Care

RESIDENT-CENTRED

LTC Med Safety Leads, Managers and Senior Leaders

PRESCRIBERS • PHARMACISTS

Resident

Caregiver   Family

REGISTERED NURSING STAFF • SUPPORT STAFF

Pharmacy Service Providers

OPTIMAL OPERATIONAL PRACTICES & PROCEDURES

Ministry

*External Collaborating Organizations

SUSTAINABILITY & RESILIENCE

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Ontario Safe Medication Management in Long-Term Care Framework

	Resident-Centred	Optimal Operational Practices & Procedures	Sustainability & Resilience
Resident	• Participates as a meaningful partner in the care team	• Be supported to share questions or concerns about medications	• Participate in regular med review discussions & be engaged in decisions about changes to medications
Family/Caregiver	• Participates when invited/appointed to act on a resident's behalf	• Decisions are guided by the resident's previously expressed wishes	• Share any concerns in a supportive environment
Registered Nursing Staff	• Understand & support each individualized Resident Plan of Care	• Collaborate with care team members in a supportive environment to: - ensure timely communication of medication information or concerns - safely transcribe, prepare, administer and monitor medications	• Recognize when medications have led to unintended clinical changes in residents & intervene • Engage in medication safety reporting & learning
Prescribers	• Prescribe medications safely and appropriately to support each individualized Resident Plan of Care	• Collaborate with care team members to: - ensure timely communication of medication information or concerns	• Recognize when medications have led to unintended clinical changes in residents & intervene • Engage in medication safety reporting & learning
Support Staff: PSW, Recreation Therapist, allied health, dietary	• Deliver timely and safe individualized plan of care for resident, and report changes or concerns to Registered Staff	• Collaborate with Registered Staff to support unique resident needs • Where specific criteria have been met, PSWs may administer medications according to the Regulation	• Speak up about resident safety concerns in a supportive environment
Pharmacy Service Providers/ Pharmacist	• Integrate Resident's pertinent medical and medication history in support of individualized Resident Plan of Care	• Collaborate with care team members to: - participate in Quality Improvement (QI) committee, support reliable medication management processes, including regular med reviews - ensure timely communication of medication information or concerns	• Address questions/concerns from residents/families or care team • Recognize when medications have led to unintended clinical changes in residents & intervene
LTC Med Safety Leads, Managers & Senior Leaders	• Accountable for ensuring that: - all Residents receive individualized Plan of Care - safe and effective structures and processes for medication management are in place in the Home	• Demonstrate commitment and actions in support of Resident & Family Centred Care, including regular communications • Ensuring that requirements are met with respect to the Plan of Care ultimately resides with the licensee	• Establish & foster a culture of safety for effective reporting, learning, and QI activities • Allocate necessary resources to strengthen medication safety in the Home
Ministry	• Fund the delivery of resident-centred care	• Establish legislation, and other regulatory requirements, regarding medication safety and monitor their implementation (e.g., establish requirements & monitor compliance through inspection)	• Support sharing of information across the sector regarding leading medication safety practices
External Collaborating Organizations	**Accreditation** • Establish accreditation* standards that are resident & family centred (*Accreditation Canada, Commission on Accreditation of Rehabilitation Facilities (CARF))	• Use standards to assess long term care homes and assign accreditation status	
	ISMP Canada • Receive and analyze reports of medication incidents to identify key contributing factors/system issues	• Integrate incident analysis learning with emerging research and QI findings to identify and disseminate leading practices and related resources	• Provide coaching and facilitation to support homes in achieving safe and sustainable medication management processes
	• Other Organizations: Ontario Association of Residents' Councils; Family Councils Ontario; Ontario Long Term Care Clinicians; Ontario Long Term Care Association; AdvantAge Ontario; Ontario Centres for Learning, Research, & Innovation in Long-Term Care; Bruyère Research Institute; Ontario Health; and Healthcare Professional Regulatory Bodies	• Facilitate sharing and learning across the sector	• Advocate for safe medication management in long-term care