

In the Champion Home [Launch Guide](#), ISMP Canada provided LTC Homes with a Resident and Family Engagement Survey. The team at peopleCare Hilltop Manor LTC have made it their own with addition of some extra questions. Your home is welcome to modify it to fit the needs of your community. Thank you to peopleCare Hilltop Manor for sharing their survey for review and adaptation by other homes.

peopleCare Hilltop Manor Resident & Family Engagement Survey (2022)

1. How involved are you in decisions about your medications?
 - a. Not at all
 - b. My doctor asks if I have any questions at the end of the visit
 - c. My doctor asks if I have a comment/concern, I feel my doctor or nurse listens
 - d. My doctor, nurse and pharmacist ask me how the medications make me feel and if there are any problems to report.
 - e. My doctor works with me to understand what's important to me and I'm involved in setting goals for my medication management.

2. Do you know what your medications are? Do you know what they are used for?
 - a. Yes
 - b. Some
 - c. No
 - d. I'm not sure

3. Are you involved as much as you want to be in decisions about your medications?
 - a. I am involved as much as I want to be.
 - b. I'd like to know more about my medications.
 - c. I'd like to know more and be more involved in decisions about my medications.
 - d. I want to be involved less and let others make medication decisions for me.

4. Are you comfortable with your medications?
 - a. Yes
 - b. No

5. How do you feel after taking your medications?
 - a. No different
 - b. Tired
 - c. Groggy
 - d. Dry mouth



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- e. Great
 - f. Other (please describe)
6. On a scale of 1-5, how sure do you feel that the medication management system in your home is safe?
- a. Not sure at all
 - b. A bit sure
 - c. Somewhat sure
 - d. I feel safe most of the time
 - e. I am sure that the medication management system is safe
7. Do you feel you are kept informed of your medications and changes?
- a. Not at all
 - b. Sometimes
 - c. Usually
 - d. Always
8. When you raise a concern about your medication to any staff, what happens?
- a. No one does anything
 - b. Someone acknowledges they have received the concern
 - c. Staff ask me questions about my concern
 - d. Staff tell me what they will do to resolve my concern
 - e. Staff ask for my ideas about how to resolve my concern
 - f. I am not sure
9. How much do you know about your medications?
- a. I don't know anything about what medications I am taking
 - b. I recognize the colour/shape of some of them
 - c. I know what conditions I take medication for
 - d. I know some of the names but can recognize and remember what they look like
 - e. I know what medications I am taking, what they are for and how they should work

For more information, contact ISMP Canada at LTC@ismpcanada.ca