

## **Purpose**

Throughout ISMP Canada's work with Ontario long-term care homes, we have been encouraging resident and family engagement to strengthen medication safety.

<u>What Matters to You</u> (WMTY) is an initiative that encourages health care providers to ask what matters to their patients, to listen to what matters, and to do what matters. This helps teams understand what is "most important" to patients, leading to better care partnerships and improved patient experience.<sup>1</sup>



International WMTY Day is celebrated on June 6<sup>th</sup>, but the hope is that these meaningful conversations and engagements happen every day.

## **WMTY** in Your Home

Participate in in WMTY Day, June 6th, by sharing this initiative with all staff.

You can find fun ways to encourage staff to ask, listen and do what matters for residents and families by using resources such as this <u>Bingo Card</u> from <a href="https://wmty.world/">https://wmty.world/</a>. The British Columbia Patient Safety and Quality Council has also created this <a href="poster">poster</a> to support different forms of communication.

If you use the tool and participate WMTY Day let us know by sending pictures and related information to <a href="LTC@ismpcanada.ca"><u>LTC@ismpcanada.ca</u></a>. If you are on social media, you can tag us on Twitter, Facebook and LinkedIn @ISMPCanada, and use the hashtag #WMTY2023.



<sup>&</sup>lt;sup>1</sup> Available at https://wmty.world/